



*Curious about what's going on in other departments within your facility but don't always have time to find out? Introducing Peer Connection, where you can learn what your fellow WHA Peer Networks are up to.*

### Chief Financial Officers

On October 11th members heard from Matt Haynes, Special Finance Projects Manager from the Colorado Department of Health Care Policy and Financing. He provided an update about the hospital provider fee in enterprise fund. The remainder of the meeting was spent discussing the strategic direction of Healthcare Management.

### Chief Nursing Officers/Quality Improvement Risk Management

Elizabeth Hanckel, Vice President of Workforce Strategies for WHA, started the October 24th meeting by leading a discussion on nurse retention strategies. Karl Palmer, Director of Clinical Services, for Allevant joined to give an update. Jane McLeod, Co-Founder, Capstone Leadership Solutions dialed in and gave an overview of their nursing bundles. Valley View's Dawn Sculco, Inpatient Services Director presented on their Fall Reduction Study; and Ann Marie Stein, Executive Director Quality and Patient Safety also from Valley View Hospital shared the CO ALTO Project update on how they reduced opioid administration in their ER department.

### Communications and Marketing

On October 10th members shared their smoke free campaigns with their peers. They also saw online physician reputation management software demonstrations from Binary Fountain and Reputation.com. Member presentations included an update from Valley View's Pat Faler, Director, Marketing and Public Relations, about the CO ALTO Project to reduce the administration of opioids in the hospital's ER department.

### Human Resources

On October 12th, Wendy Buchanan, Director of Wellness Programs from Tahoe Forest Hospital shared her population health and wellness program. The members also discussed statistics about smoking and the impact on healthcare, and how to make your facility smoke free.

### Information Technology

The Information Technology leaders met on October 18th and heard project updates and experiences from group member, Charles Andrews, Vice President, Information Technology and Security from Mind Springs Health. Stephen Day, Information Technology Director at WHA updated members on IT Training Collaborations for online training options and member seat commitments. To conclude the meeting, members shared their helpdesk strategies and structures along with customer service strategies, issues and ideas.

### Laboratory Services

On October 23rd group member, Cindy Parrish, Administrative Director, Laboratory Services, St. Mary's Medical Center led a discussion on SteriPath Gen2 Devices. Chris Olmscheid, Account Executive for Medefis presented on how they can help members with staffing needs. Amy Brazile, Regional Service Representative for Mayo Medical Laboratories provided a courier update and education on the Protecting Access to Medicare Act of 2014.

### Materials Management

The Materials Management Peer Network members met on October 2nd. Patrick Trim, Supply Chain Consultant, Trim Consulting presented on Internal Supply Chain Inner Departmental Communications. Jere Page, Purchasing Manager, Mind Springs Health led members on a tour of the new West Springs Hospital.

### Rehabilitation Therapy

On October 5th, during the member knowledge share, members revisited their discussion of L-codes from their September 27th conference call. They also heard an update from Connie Mack, Executive Director, Community Care Alliance on their population health initiatives. Cameron MacDonald, President, CO APTA called in and discussed the rule-making process with the new PT Practice Act.

### Revenue Cycle

On November 9th, Revenue Cycle Peer Network members are set to hear a presentation about Humana from Andy Keith, Provider Engagement Professional at Humana. Members will also receive an update about HCM from Pilar Mank, Director, Client Services for WHA.



Don't forget to check your inbox for meeting reminders, agendas and registration information. Please contact **Angelina Salazar** at 970.986.3653 or [angelina.salazar@wha1.org](mailto:angelina.salazar@wha1.org) with suggestions on meeting topics or education.

**[Register for a meeting today!](#)**