

Director,  
Revenue Cycle Services  
**Jo Ellen Hill**



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Western Healthcare Alliance (WHA) and Healthcare Management (HCM) are pleased to announce the appointment of Jo Ellen Hill as our new Director of Revenue Cycle. In this new role, Jo Ellen will have oversight of the daily operations for the Central Business Office, AR Services, and A-1 Collection Agency.

"I'm very excited to be in this new role for WHA and HCM," said Jo Ellen. "Being a part of WHA has been educational, fun, and the people I work with have been wonderful in welcoming me as a part of the organization! 2019 is looking to be a year of growth for us and I plan to start by focusing on operations and by working with our clients for feedback. These areas are the best places to ask the 'why' questions from our own team, and the 'what' questions from our clients."

Jo Ellen joined the team in August 2018 as the Director of our Central Business Office and became the Interim Director of Revenue Cycle Services at the beginning of 2019. With over 30 years of experience in healthcare revenue cycle for both small and large hospitals, Jo Ellen is well-suited to her new role. She is skilled in implementing new programs, software, and training team members. In addition, she also has experience with physician, home health, DME, long-term care, and hospice accounts receivable.

"We are very fortunate to have someone with Jo Ellen's experience lead our Revenue Cycle operations," said Angelina Salazar, CEO of WHA. "She brings with her a wealth of knowledge and resources that will help us lead HCM into the future."

Congratulations Jo Ellen!