



*Curious about what's going on in other departments within your facility but don't always have time to find out? Introducing Peer Connection, where you can learn what your fellow WHA Peer Networks are up to.*

### Chief Nursing Officers/Quality Improvement Risk Management

On October 24th members will hear from Elizabeth Hanckel, Vice President of Workforce Strategies for WHA, as she discusses nurse retention strategies. Dr. Mark Lindsay, Medical Director for Allevant, will provide an update to members. Members will also be presented with an overview of nursing bundles from Jane McLeod, Co-Founder, Capstone Leadership Solutions, Inc. Valley View's Quality and Patient Safety Manager, Melissa Obuhanick and Inpatient Services Director, Dawn Sculco, will present on their Fall Reduction Study. They will also be making this presentation at the NAHQ in November.

### Communications and Marketing

On August 15th Communications and Marketing Peer Network members heard from PatientTrak about their online physician reputation tools. Lindsey Sidener, Communications Specialist, and Pat Faler, Director of Marketing and Public Relations for Valley View Hospital presented on Healthcare Marketing and HIPAA. The group is looking for their next Chair. Thank you Annick Pruett, Administrative Director of Community Relations, Grand River Health, for your years of service! Next meeting: October 10th.

### Human Resources

Human Resources Peer Network members will meet on October 12th. Wendy Buchanan, Director of Wellness Programs from Tahoe Forest Hospital is set to share her population health and wellness program. The members will also discuss statistics about smoking and the impact on healthcare, and how to make your facility smoke free.

### Information Technology

The Information Technology leaders met on August 30 where they shared project updates and experiences. The members also shared helpdesk strategies, security and information technology training. Next meeting: October 18th.

### Laboratory Services

On August 28th, Laboratory Services Peer Network members discussed platelets with Jennifer Rhamy, Director, Regional Blood Center from St. Mary's Medical Center; Beckman Coulter presented on the DxH900; and Mayo Medical Laboratories provided education on test cost management and gave a courier update to the group. The members also discussed staffing biology and biochemistry graduates. Next meeting: October 23rd.

### Materials Management

The Materials Management Peer Network members will have their final meeting of the year on October 2nd. They will be hearing from Patrick Trim, Supply Chain Consultant, Trim Consulting, about Internal Supply Chain Inner Departmental Communications. Members will also test out the webinar offerings of AHRMM and will take a tour of the new West Springs Hospital thanks to Jere Page, Purchasing Manager, Mind Springs Health.

### Rehabilitation Therapy

On October 5th the Rehabilitation Therapy Peer Network members plan to discuss the favorite part of their job to establish best practice presentations for future meetings. Elizabeth Hanckel, Vice President Workforce Strategies for WHA will share retention strategies. The votes are in, and the next chair for the Rehabilitation Therapy Peer Network group is Martin Lutz, Director, Rehab Services for Montrose Memorial Hospital. Martin has served as chair over the past several years, and was the top pick amongst his peers once again. Congrats, Martin!

### Revenue Cycle

On August 8th, the Revenue Cycle Peer Network members met at HopeWest and discussed Behavioral Health, RAE and PRIME with Susan Hall, Provider Relations, and Tressa Sporhase, Provider Relations Representative from Rocky Mountain Health Plans. They also met their new DXC representative, Kevin Innarellie from Colorado interchange. Next meeting: November 9th.

**[Register for a meeting today!](#)**



Don't forget to check your inbox for meeting reminders, agendas and registration information. Please contact **Angelina Salazar** at 970.986.3653 or [angelina.salazar@wha1.org](mailto:angelina.salazar@wha1.org) with suggestions on meeting topics or education.