

Data Bytes

A Western Healthcare Alliance Company

First EMR Connections Established for Population Health Analytics & Reporting

Community Care Alliance (CCA) has established the first two connections between ACO participants' EMR systems and The Garage, our new population health analytics platform. Our first two connections were made to Gunnison Valley Health Clinics and Cedar Point Health.

These EMR connections will allow CCA to thoroughly monitor and track quality measures on a more regular basis. Previously, we were only able to measure quality performance at the end of each GPRO season as results were made available to us by CMS. This new EMR connectivity will allow us to look at all quality measures in real time and will provide a much better method for interventions that will lead to significantly improved scores. This connectivity will also allow a much more streamlined and automated approach for reporting GPRO going forward.

We are very excited to roll out this new, comprehensive, platform and will be working in the coming months to get all appropriate parties connected to the new environment. Stay tuned for much more to come on The Garage.

New Board Dashboard Developed to Expand Key Performance Indicators

CCA has leveraged The Garage platform to design and implement a new board dashboard which provides details related to key performance indicators that are used to determine success and steer the ACO. This board dashboard was rolled out in the March board meetings and was received with praise and excitement.

Future plans with The Garage include expanded dashboards relating to HCC scores and trending, risk adjustment, and NYU emergency department classifications.

Initial Valley Health Alliance (VHA) Structure and Attribution Data Presented to Board

CCA has completed working with the Third-Party Administrators (TPAs) that facilitate claims payments for the six self-funded employer groups in the VHA program. These six employer groups' files are fed to CCA where we have worked to provide a system to consolidate these multiple distinct files into one unique and usable data set. Our actuarial partner, Milliman, is using this data as the base for program benchmarking. This new data set will further be used by CCA for detailed operational performance analytics within the VHA program. Our long-term plan includes adding the VHA data set to The Garage platform, which will increase our analytic capabilities within the commercial program.